

Just say when. Here’s where you can choose to leave us

Pick up the luggage tag that corresponds with the time you would like to leave. It's that simple! Luggage tags are located in the Crystal Atrium, Deck 7 Mid-ship. If you are participating in a Shore Excursion or one of our Post Cruise Hotel and/or Transfer packages, the luggage tags will be delivered to your stateroom. Times are approximate.

Please listen for announcements in any of the public areas. Announcements will not be made in the staterooms. All staterooms should be vacated by 9:00a.

As you disembark the vessel, please have in hand your Guest Keycard, your Identification Documents and your completed Customs Declaration Form. We anticipate the commencement of disembarkation with checked luggage/color tags at approximately 8:00a with final call for all guests to disembark the vessel at approx. 09:15a.

Order of Disembarkation

(It may vary, please listen for announcements)

IMPORTANT

Disembarkation is controlled by United States Customs & Border Protection in Miami, and the length of this process may vary depending on the extent of the documentation inspection. Please be aware that we will experience some holds during the disembarkation process when the number of guests exceed the maximum permitted inside the terminal. As we have gone to foreign ports this voyage, we will be having a full immigration check in the terminal. Please ensure that you have your Passport, US Permanent Resident Cards/ Visas/ ESTA's, completed Customs Declaration Forms and any other documentation needed to be presented for reentry into the United States.

If you have early arrangements it is highly recommended to participate on our Easy Walk-Off Program as you will be able to disembark as early as 7:30AM, please remember: all times and orders are subject to changes based on authority's decision.

These times are a guideline only, and the times and color order may vary. Please listen closely to the announcements.

| Approximate Debarb Time | Color Tags | Location of luggage | Description |
|----------------------------|------------|------------------------|--|
| 07:30 – 08:00 | | With you | Easy Walk Off Guests need to carry their entire luggage – No assistance |
| 08:00 | RED | Inside the Terminal | Norwegian's Airport Transfer MIA Airport flights between 12:00 PM and 1:59 PM |
| 08:15 | GREEN | Inside the Terminal | Guests with Independent Travel Arrangements |
| 08:30 | GRAY | Inside the Terminal | Guests with Independent Travel Arrangements |
| 08:45 | YELLOW | Inside the Terminal | Norwegian's Airport Transfer FLL Airport flights after 12:30PM |
| 09:00 | LIGHT BLUE | Inside the Terminal | Guests with Independent Travel Arrangements |
| 09:00 | ORANGE | Inside the Terminal | Norwegian's Airport Transfer MIA Airport flights after 2:00PM |
| 09:15 | PURPLE | Inside the Terminal | Guests with Independent Travel Arrangements |
| | BLUE | Inside the Terminal | Norwegian Post Cruise Hotel Package |

We look forward to welcoming you back onboard in the near future.

On behalf of Captain Paul von Knorring, Hotel Director Cary Turecamo, Cruise Director JC Sanchez,
our officers, staff and crew of the Norwegian Pearl,

Thank you for sailing with us!

YOU’LL BE
LEAVING SOON.

BUT THE CRUISE WILL STAY WITH YOU.

DISEMBARKATION PROGRAM

Port of Miami – Terminal B - N. Cruise Blvd, MIAMI, FL 33132

Enjoy every minute of your vacation with Freestyle Cruising. With Freestyle Cruising, even disembarkation day will be a breeze. You may place your suitcase outside your stateroom on the last night with your color-coded luggage tags attached or keep your luggage with you and participate in the Easy Walk-off Program. We ask that you vacate your stateroom by **9:00a**.

Enjoy the last day of your cruise

| | | |
|----------------------------|-----------------------------|-------------|
| Photo Gallery is open | Photo Gallery, Deck 7, Aft | 7:00a-9:00a |
| Java Café | Crystal Atrium, Deck 7, Mid | 7:00a-9:00a |
| Garden Café (Soda Refills) | Deck 12, Mid | 7:00a-9:30a |

Where you can eat breakfast

| | | |
|----------------------|---------------------------------------|-------------|
| Continuous Breakfast | Summer Palace Restaurant, Deck 6, Aft | 7:00a-9:00a |
| Breakfast Buffet | Garden Café, Deck 12, Mid | 6:00a-9:00a |
| Breakfast Buffet | Great Outdoor Café, Deck 12, Aft | 6:30a-9:30a |
| Breakfast | O' Sheehan's, Deck 8, Mid | 6:30a-9:30a |

Settling your account

6:00a-9:00a, Crystal Atrium, Deck 7, Mid

An itemized statement of your onboard credit account will be delivered to your stateroom on disembarkation morning. If you have any discrepancies with your billing, please take care of them at the Onboard Credit Desk in the Crystal Atrium, Deck 7, Mid from 6.00a until 9.00a. If you have made arrangements to settle your account with a credit card, your charges will automatically be billed to your credit card and it will not be necessary to go to Guest Services. For guests who are settling by cash, we encourage you to settle your bills ahead of time to avoid the congestion paying last minute at Guest Services (as all bills should be settled prior to leaving the ship).

Why is there a service charge?

Effective August 1, 2015, a \$13.50 USD service charge has been automatically added, per guest per day (for guests three years and older), to your shipboard account for the following staterooms (Studio, Inside, Ocean View, Balcony and Mini-Suite). For Suite and Haven staterooms the service charge will be \$15.50 USD per guest per day (for guests three years and older). However, if you booked a cruise prior to August 1, 2015 and prepaid your service charges prior to sailing, the service charges remain as the original prices booked. These charges will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who have provided services to enhance your overall cruise experience.

However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

Lost and Found

Kindly check if you have taken all your personal belongings before leaving your staterooms on disembarkation morning. Guests are requested to contact The Guest Service Desk located at the Crystal Atrium on deck 7 to report any lost items.

Photo Gallery is still open

7:00a-9:00a, Photo Gallery, Deck 7, Aft

Come and have one last look at your photos. Don't leave without all those precious memento of your cruise!

Wheelchair Assistance

Guests requiring wheelchair assistance from the ship to disembark are kindly asked to meet in **Lotus Garden, Deck 7, Mid**. Please register at the Guest Services Desk, Deck 7, Mid for wheelchair assistance.

IMPORTANT: Please note that ship's crew members are not allowed to work outside the ship due to the local labor union laws as well as US Customs and Border Protection restrictions. Kindly ensure that you are able to carry all of your personal belongings as our crew will not be permitted to assist you with any luggage. Also, please note that wheelchair assistance from ship personnel will only be provided from the ship to the luggage hall in the terminal. Additional ground staff will assist from the luggage hall onwards.

Easy Walk-Off Disembarkation - Your Best Choice!

We wanted to tell you about a cool way you can disembark the ship. It's called Easy Walk-Off Disembarkation. If you'd like to participate, the only requirement is that you must be able to carry all of your bags ashore on your own. **Kindly ensure that you are able to carry all of your personal belongings as our Crew will not be permitted to assist you with luggage.**

- Disembark at your leisure anytime from **07:30a – 08:00a** (schedule may change due to local clearance procedures).
- Once the ship is cleared by Local Officials you can be the first to disembark.
- Please remember to keep your luggage with you and do not place it outside your stateroom. You would need to carry it with you when you disembark the ship.
- **If you have independent early flights and transfer arrangements, Easy Walk-Off is highly recommended for you.**
- We would ask you to choose the colored luggage tag corresponding to the timeslot that you choose to disembark the vessel (with luggage assistance).

Luggage information (Luggage Assistance)

For guests participating in the regular disembarkation program, please place your luggage outside your stateroom by **12:00 midnight the night before your disembarkation (NOT APPLICABLE FOR EASY WALK OFF GUESTS)**. A reminder: all liquids, gels & aerosols must be placed in luggage to be checked in at the airport. Keep documents like passports, proof of ID, airline tickets, etc. - in your carry-on luggage. Please remove any old tags from your luggage and replace them with the new colored disembarkation luggage tags provided on board.

Filling out your US Customs Form

All Heads of Households, regardless of nationality, must complete one U.S. Customs Declaration Form to include those family members traveling with you and residing at the same address.

YOU MUST DECLARE THE TOTAL VALUE OF ALL ARTICLES ACQUIRED ABROAD that you are bringing into the United States, including those items purchased on the ship. All tax-free items (i.e. artwork items you will personally take off the ship, unset precious gemstones, perfume, cosmetics, antiques and U.S. made products), must be listed on the back of the Customs Declaration Form. Undeclared merchandise is subject to seizure and/or penalty.

Your U.S. Customs exemption includes:

- Purchases up to \$ 800 per person
- For persons 21 years of age & older, a total of 1 carton (200 cigarettes) may be imported free of duty. Up to 100 cigars may be imported duty free (provided none are manufactured in Cuba). Cuban cigars may not be imported into the U.S.
- For persons 21 years of age & older, a total of 1 liter of alcohol may be imported duty-free (included in your duty free exemption).

Prohibited Items: Fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, Cuban cigars, African ivory, snake skin, turtle shell products, guns or weapons.

Special Note: As per US Customs and Border Protection Officials, photography, videotaping or cell phone use in the terminal are strictly prohibited.

Alcohol & Confiscated items pick-up

Liquor / Alcohol: Liquor/Alcohol purchased in our Gift Shop will be delivered to the rooms by the Stateroom Stewards on the last day of the cruise during the turndown service.

Sharp Objects: All items that were held for safe keeping may be collected at the gangway on debarkation morning. Please have the receipt in hand to present to our Security Guards.

Mini Bar: We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please advise your Stateroom Steward in advance if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by dialing #6500.

FAREWELL,
FOR NOW.