

SELF-ASSIST Disembarkation

We want to tell you about a cool way that you can disembark the ship. It's called Self-Assist Disembarkation. If you'd like to participate, the only requirement is that you must be able to carry all your bags off the ship on your own. **For our guests with special needs, wheelchairs, strollers or guests with walking difficulties**, please note that no assistance will be provided with any luggage due to US Customs and Border Protection protocol and American Union laws.

You can be the first group off the ship (once it's cleared by local officials) approximately 07:45 AM.

- You don't have to worry about the color-coded tag disembarkation system which lets you avoid the crowd in the baggage claim hall; you will carry off your entire luggage with you.
- **In order to take full advantage of the SELF ASSIST program we highly recommend you to disembark before 8:30AM to avoid congestion and possible delays at the gangways.**

Just say when. Here's how you can choose to leave us

Simply pick up the luggage tag that corresponds with the time you would like to leave. It's that simple! Luggage tags are located in the Atrium by the Guest Service Desk, Deck 6, mid starting **Friday from 08:00 AM onwards**. If you have a Norwegian transfer to the airport or have booked a post cruise hotel with Norwegian, the luggage tags and instructive letters will be delivered to your stateroom. Simply place your suitcase outside your stateroom latest by **11:00 PM on Saturday** with your chosen color luggage tags attached. Don't forget to keep a small overnight bag with the essentials. A reminder for all guests with immediate flights, all liquids, gels & aerosols must be placed in your checked in luggage. Keep documents (**passports, proof of ID, airline tickets etc.**) in your carry-on luggage. Times are estimated, so please listen for announcements. Please do not disembark until your color luggage tag has been called. **Please remember to have your guest keycard in hand ready to swipe at the gangway**

Passport is required when you arrive in the Immigration Inspection hall. Customs Forms are no longer needed if you are under the allowable exemption.

IMPORTANT

Disembarkation is controlled by U.S Customs & Border Protection in Miami and the length of this process may vary depending on the extent of the documentation inspection. **Please be aware that we may experience some holds during the disembarkation process when the number of guests exceed the maximum permitted inside the terminal.**

If you have early arrangements it is highly recommended to participate on our Self Assist Program as you will be able to disembark as early as **07:45AM**.

Please remember to have your guest keycard in hand ready to swipe at the gangways.

These times are a guideline only, the times are estimated and color order may vary. Please listen to the announcements for disembarkation locations. All guests will need to disembark by **10:00AM**, which will be the final call

LISTEN TO ANNOUNCEMENTS FOR DISEMBARKATION LOCATIONS

Expected Disembarkation Time	Color	Travel Arrangements
07:45	No luggage Tag Required	SELF - ASSIST Guests need to carry <u>ALL</u> their luggage off the ship
8:00	TOUR	NCL SHORE EXCURSIONS
8:15	YELLOW	Lattitude Rewards Gold & Platinum Arrangements
8:30	RED	Norwegian Airport Transfers – Flights until 1:30 PM
8:45	GRAY	Independent Guests
8:55	ORANGE	Norwegian Airport Transfers – Flights between 1:31 PM to 3:30PM
9:15	PURPLE	Independent Guests
9:30	LIGHT BLUE	Independent Guests
9:45	LIME	Independent Guests
9:45	BROWN	Norwegian Airport Transfers - Flights after 3:31 PM & Post Cruise Hotel Package Guests

NCL NORWEGIAN CRUISE LINE
On behalf of our Captain, Hotel Director Mario Markovic and Cruise Director Paquito Fuchs
We thank you for cruising with us and looking forward to seeing you on another Norwegian Cruise
1.800.527.7000 | NCL.com

YOU'LL BE
LEAVING SOON.

BUT THE CRUISE WILL STAY WITH YOU.

NCL NORWEGIAN
CRUISE LINE®



Miami Disembarkation Program

Port Of Miami - 1015 North America Way, Miami, FL 33132, Terminals B & C

Enjoy every minute of your vacation with Freestyle Cruising. We ask that you leave your stateroom by **9:00AM**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced (Note: Announcements will be made directly into the staterooms after **9:00AM**).

Lost & Found: If you have misplaced any item during the cruise please enquire at the Guest Services Desk, deck 6, mid in case the item has been handed in. Before disembarking the vessel please remember to empty your safe and leave the safe door open.

Enjoy the last day of your cruise

Atrium Cafe.	Atrium, Deck 6, Mid	6:00am - 9:00am
Market Place Bar (Soda Program ONLY)	Market Place Bar	6:00am - 9:00am

Where you can eat breakfast

Garden Café, Deck 15, Aft	Breakfast Buffet is available	6:00am - 9:00am
Savor, Deck 6, Aft	Breakfast	6:30am - 8:30am
O'Sheehans, Deck 7, Mid	Breakfast	6:00am - 9:00am
Room Service	Continental Breakfast	until 8:00am

Settling your account

6:00am - 9:00am, Atrium, Deck 6, mid

An itemized statement of your On-Board Credit Account will be delivered to your stateroom before 5:00am, on Sunday. If you have made arrangements to settle your account with a credit card and your statement is at zero balance, your charges will automatically be billed to your credit card so there is no need to come to the Desk. To settle your account with cash or travellers checks, or if you have any discrepancies with your statement, please proceed to the On-board Credit Desk in the Atrium, Deck 6, before you disembark the vessel. All accounts must be settled onboard before disembarking. If you wish to settle your account with cash, or wish to deposit cash on to your on-board account, we encourage you to do so Saturday morning.

What is the service charge?

Effective April 1, 2018, a \$14.50 USD service charge has been automatically added, per guest per day (for guests three years and older), to your shipboard account for the following staterooms (Studio, Inside, Ocean View, Balcony and Mini-Suite). **For The Haven and suite staterooms, the service charge will be \$17.50 USD** per guest per day (for guests three years and older). These charges will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff, who have provided services to enhance your overall cruise experience. However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities. In the event you encounter any service issues, you can adjust these service charges at your discretion with the Guest Services team.

Photo Gallery

07:00am-09:00am, Deck 8, MID

The Photo Gallery will be open in the morning of disembarkation for pick-ups and purchases.

Please note that 8% Florida Tax will be added for every transaction.

Airport, City Transfers or Shore Excursions

Are you all set for your departure tomorrow? Do you have your transfers or shore excursions booked already? Remember public transportation or taxis are always limited in the port so check with our Guest Service or Shore Excursions desks for options. Let us make your departure worry free.

Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by pressing the speed dial button. Items consumed after the final inventory can be charged to your credit card on file after the cruise

Liquor Distribution

Any alcohol / liquor that was purchased ashore, collected at the gangway, purchased onboard in the Gift Shop, or that was delivered to the ship by a recommended store will be delivered to your stateroom on the last night of the cruise (Saturday) from 7:30 PM – 9:00 PM.

Wheelchair Assistance*

Guests requiring wheelchair service & assistance to disembark the ship are kindly asked to meet in **La Cucina, deck 8, fwd**. Wheelchairs and attendants will be available from 7:45 AM to 9:45 AM. Assistance will begin by order of arrival on a first come, first served basis. Assistance and disembarkation will only begin with the color luggage tags announcements - please see the disembarkation schedule on the last page. In order to accommodate all guests and ensure a smooth disembarkation process, there will be **NO** stateroom pick-up.

Please ensure that you do not have any suitcases with you (only small carry-on bags are permitted). Due to local union regulations, our shipboard staff is not allowed to perform any duties ashore except for wheelchair assistance from the ship to the wheelchair drop off point in the terminal.

***IMPORTANT:**

Wheelchair service & assistance will be provided from the ship to the designated "WHEELCHAIR DROP OFF POINT" - in the terminal.

Customs Allowance

Effective March 1, 2017, returning residents (US) and non-residents (Non-US) meeting the below listed requirements will no longer be required to present written declarations to a CBP Primary Control officer upon arrival from an international destination.

Returning residents and non-residents may make an oral declaration (not required to complete a Customs Declaration) if:

- The value of goods being brought back does not exceed allowable amount.

If you do not meet the requirements and have exceeded your Customs exemption ONLY then must you present written declarations to a CBP Primary Control officer and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the terminal in Miami.

Custom Declaration Forms are available at the Guest Services desk located in the Atrium, Deck 6.

U.S. RESIDENTS ALLOWANCE - What can you bring back to U.S.?

If declared, your Duty Exemption includes:

- Purchases up to \$800 per person
- For persons 21 years of age & older, a total of 1 carton cigarettes may be imported free of duty. Up to 100 cigars may be imported duty free.
- For persons 21 years of age & older, a total of 1 liter of alcohol may be imported duty-free.

Tax Exempt Items: Artwork (including purchases onboard), anything made in the U.S.A., antiques, loose gemstones (Rubies, Emeralds, Diamonds & Sapphires).

Special Note: As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

FAREWELL, FOR NOW.