

# DEBARKATION INFORMATION

Captain: Giuseppe Donato

Hotel Director: Anuj Khosla

Cruise Director: Stuart Dunn

## Welcome to San Diego, CA

It has been a pleasure having you aboard the SuperLiner DE.AZ/S Elation, and we hope that your vacation will be a long remembered one.

We do hope to see you again here on the Elation, or one of our other *FUN SHIPS* very soon.

### UNITED STATES IMMIGRATION

**Non US Citizens, Green Card Holders & Resident Aliens MUST present themselves to MANDATORY US Immigration at 6:30am in the Cole Porter Lounge.**

**Canadian Citizens will be processed with US Citizens through Immigration outside on the cruise ship pier after debarking the ship. Please Note: Canadian Citizens with Green Card only will still need to proceed through immigration in the Cole Porter Lounge with our Non US guests.**

### CUSTOMS BORDER PATROL & HOMELAND SECURITY INFORMATION

U.S. Government Inspection will take place on the pier outside the ship.

#### **Customs Allowances**

\$800.00 per person

1 Carton of Cigarettes over the age of 18

100 Cigars (no Cuban Cigars allowed)

1 Litre of distilled spirits per person over the age of 21

**Payment for overages on these amounts will be paid at the discretion of Customs.**

**Every Family OR individual with a different last name MUST have a fully completed Customs Declaration Form in hand before they debark the ship to hand to US Customs on the pier.**

### EXITING THE SHIP

Have your Passport and Customs declaration Form available and your Sail & Sign Card in your hand ready to hand to a Elation Team Member before you leave the ship.

#### **U.S. Dept. of Agriculture**

In San Diego, you cannot take ashore any plants, seeds, animals, vegetables, flowers or any agricultural products.

**Failure to comply may result in an immediate fine!**

#### **Photo Gallery**

The Photo Gallery is open San Diego Morning from 6:30am - 9:30am.

#### **Bar Service**

Regular Bar service available at the Tiffany's Bar & Grill, Pool Bar, Lobby Bar and the Musical Cafe.

#### **Sail & Sign Card**

If you paid your account with a credit card there is no need to settle your account at the Information Desk. The desk will close at 9:00am. If you paid a cash deposit you will receive a refund check in your cabin along with a statement before 6:30am. All guests will receive a full statement under their door by this time.

#### **Dining**

##### Breakfast in San Diego

6:00am .....Tiffany's Bar & Grill

6:30am - 8:30am .....Imagination Dining Room

#### **Debarkation Morning**

6:00am Breakfast.....Tiffany's Bar & Grill

6:00am Musical Cafe, Tiffany's Bar & Grill Open.....Deck 9 &10

6:30am Breakfast (until 8:30am).....Imagination Dining Room

6:30am Photo Gallery Opens (until 9:30am)...Promenade Deck

7:30am Comment Card Drawing.....

7:30am Playroom Open till 8:30am.....Playroom, Deck 12

8:00am Early flights meet .....Mark Twain Library

9:30am Photo Gallery Closes.....

**Please bear in mind that ALL**

**Debarkation times are APPROXIMATE.**

# PLEASE READ CAREFULLY

## What to do with your luggage??

- Each piece of your luggage must have a Carnival ZONE # luggage tag on it before you leave it outside the cabin.
- Extra ZONE # luggage tags are available from your stateroom steward.
- Do Not pack your Sail & Sign Card, Passport, customs declaration form, valuables or essential medication.
- Leave your luggage outside your cabin between 9:00pm & 11:00pm tonight for collection.
- Your luggage will be available for pick up on the San Diego Cruise pier the morning of San Diego.

## SANDIEGO MORNING.....

- **Vacate your cabin by 8:30am** and wait along Promenade Deck, Lido Deck or in the Mikado lounge.
- **DO NOT** wait in corridors, stairwells, lobby areas between the elevators or in the Empress Deck lobby near the information desk.
- **IMPORTANT:** Make your way to the gangway **only** when your ZONE # has been called.
- Have your **Sail & Sign Card** in your hand before you make your way to the gangway. Please have your Passport in hand with your Customs Declaration Form fully completed before you disembark the ship.
- **Note, we have approx 2400 guests to disembark through US Customs & Border Protection before you enter back into the USA. This process takes time so please be patient.**

## Wheelchairs & Special Needs

Guests travelling in wheelchairs or those who require special assistance please make your way to the Empress Deck 7 atrium when your ZONE # has been called and a Carnival Elation team member will escort you off the ship.

## Early Flights before 12:30pm

- Take your flight details with you to the Purser's Information Desk today to receive special ZONE # luggage tags.
- Meet in the Mark Twain Library Deck 8, at 8:00am with your carry on luggage.
- You will be escorted to the gangway when the ship receives clearance.

## Airport Transfers

If you have a flight that leaves San Diego Airport, transfers are available at the Purser's information desk.

## Tips & Gratuities

A special Thanks...

Thank you for acknowledging the hard work of our Dining Room Teams and Stateroom Stewards. As a reminder, gratuities for your service personnel have been posted to your sail and sign account. Please remember, your Maitre d' is not included in the posted gratuity amount and it is customary to extend a gratuity as well. If you have enjoyed your experience in the dining room it is thanks to your Maitre D's *Hatem* and *Ante*.

## Comment Card Drawing

You could be a semi-finalist to **Win a Cruise** in our drawing at 7:30am. Every guest, including children, will receive a Comment Card from your cabin steward. Your comments are used in an effort to constantly upgrade the service we provide and they are very important to us. The rating category chosen should be based on the overall performance of the entire department. Our aim is to exceed your expectations. If we have only met your expectations, then we have failed to do our job. Please don't let one incident, person, or joke affect your rating for an entire category or department. A separate space is provided for written comments on the back of your card. If someone has made your cruise more enjoyable, please include their name. When you have completed the form, deposit it in any of the Comment Card boxes found outside the Mikado Lounge, the Dining Rooms and around the ship.

Thank you