

Viking Star Shore Excursions Office

Road Town, Tortola, British Virgin Islands

Sunday, October 30, 2016

TO: Guests participating in today's
"Escape to Jost Van Dyke" excursion

Dear Guests:

I was advised around 11:15 PM today that the boat used for the Jost Van Dyke transfer overheated and broke down, before you reached the island.

I am very sorry to learn of this unexpected situation, and am trying to find out more information from our Tortola tour operator.

As well, Gerald from the Shore Excursions staff was escorting this tour, so he will also be able to provide me with more information about what happened, why it happened, and how the situation was handled.

Later today you will, of course, be fully refunded for the cost of this excursion.

I offer you now my sincere apology for the inconvenience you have experienced, and wish you an enjoyable remainder of the day in Tortola.

Thank you and best regards,

Scott Kinney
Shore Excursions Manager

STATEROOM # 4061