

WELCOME ABOARD!

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Dear Guests,

It is a great pleasure to welcome you on board our remarkable MSC Seaside! To help you with the best possible start of your vacation, we have prepared this guide for your first steps on board:



Your stateroom will be ready at approximately 2:00pm

We invite you to take this opportunity to explore the ship. Once your stateroom is ready, an announcement will be made. You may deposit your hand luggage in the Shine Bar located on Deck 6 Aft from 11:30am to 2:00pm.



Visit our "Welcome Aboard" buffet

Located at the Marketplace Buffet on Deck 8, Aft from 12noon to 3:30pm and at the Biscayne Bay Buffet & Pizza, Deck 16, Mid from 1:00pm to 4:00pm.



Download the MSC for Me app to get the most out of your cruise

With *MSC for Me* app you can...

- Navigate on board with the interactive ship's map
- Get real time daily program activities and offers
- Plan your day with a Personal Agenda
- Make restaurant reservations, book excursions and spa treatments from wherever you are

Connect your mobile device to MSC SEASIDE-HOTSPOT WiFi network. Go to www.msccwifi.com, and download the *MSC for Me* app for free.



Compulsory safety Drill for all Guests

A compulsory safety drill is performed for embarking Guests. This mandatory safety exercise is done at the beginning of each cruise with the assistance of the MSC crew who will guide all Guests in order to ensure you are familiar with what to do and where to go in the unlikely event of an emergency: If you cannot attend, please contact the Reception – Guest Service (dial 99), for assistance.

All services on board will be temporarily suspended during the safety drill.

For time and location of the drill, please check the Daily Program or the *MSC for Me* app. In case of a real emergency, you will hear the emergency signal (seven short blasts followed by one long blast of the ship's alarm), proceed to your assigned Assembly Station. More instructions can be found on the safety video available on your stateroom's Interactive TV and on the back of your stateroom door.



Your Cruise Card & MSC for Me wristband

Your Cruise Card is your personal ID card, your stateroom key and your "Cruise Credit Card" during your holiday. You may also use an *MSC for Me* wristband**. Remember to register your credit card or make a direct deposit with your debit card on board within 48 hours after your embarkation at any of the Cruise Card Activation Points. You may also make a cash deposit at Reception – Guest Service. Your Cruise Card is already activated to make purchases up to 500 US Dollars.

NB: show your Cruise Card to security personnel at the gangway when you go ashore or return to the ship. * Find your Experience on your e-ticket, Booking Information section. **The *MSC for Me* wristband is a bracelet fitted with NFC technology available on payment for Bella and Fantastica Guests (5 USD).



Dining & Beverage info

Your dining information is displayed on your Cruise Card. If you have any inquiries, please visit the Dining info point, at the entrance of the Seashore Restaurant, deck 5, Aft from 11:30am to 3:30pm and from 5:30pm onwards. Discover more about our great-value drinks packages as well!



A towel is provided for your own personal use at the swimming pool or on the beach. Please return it to the bathroom in your cabin/stateroom after use, for our staff to replace it with a clean and sanitised one. Please do not leave the towel behind at the swimming pool or the beach. By turndown service on the last day of your cruise, kindly leave your towel inside your cabin/stateroom. Should the towel not be found in the stateroom, a 20 USD charge fee will apply.



Book your shows

In order to enjoy the evening shows at the theatre, remember to book your seat in advance. You can do this easily on your stateroom's Interactive TV, on the touch-screens around the ship, on the *MSC for Me app*, or by asking at the Guest Service- Reception.

NB: Please arrive 5 minutes before the start of the show. If you are dining at the first sitting, we recommend you book the later show.



Luggage delivery to your stateroom

Due to the large amount of baggage being handled on embarkation day, please be advised that the delivery of your luggage may last up until late this evening. If you have not received your luggage by 7pm or if a piece of luggage not belonging to you was delivered to your stateroom, please contact to Reception - Guest Service, located on deck 5, or dial 99.



Important to know - Smoking Areas

- South Beach Pool Bar (starboard) – deck 7
- Seaview Lounge outdoor Bar (starboard) – deck 8
- Miramar outdoor Bar (starboard) – deck 19



Internet Stay Connected

Satellite Internet Connection allows Guests to stay in touch with friends and family and share your vacation experience while onboard. A variety of packages are available to help Guests stay as connected as they would like.

For detailed information on the available packages, once on board, activate the Wifi on your device connect to MSCSEASIDE-HOTSPOT, go to your browser and on the top write: www.msccwifi.com. After creating an account with the Internet ID that you will find on your Cruise Card you may purchase your package and get started.



Speciality restaurants and Prepaid packages

If you have purchased a Specialty Restaurant package, please remember to reserve your table(s) as soon as possible by using the *MSC for Me app*, dialing 6100 or going directly to the restaurant(s) at their opening time.



Reserve your excursion with us

Reserve your MSC Excursions quickly and do not miss the chance to enjoy your vacation to the fullest. MSC Excursions have limited places available because:

Quality and value

Experience the destinations on meticulously planned excursions, guided by skilled and qualified local tour guides.

Comfort and convenience

Comfortable transportation to and from the ship, beautiful sight seeing opportunities and tours designed to make your day of exploring as care-free as possible. Just select the tour of your choice and let us take care of all the details.

Peace of mind

When you choose an MSC excursion, you can relax knowing that all our tours are operated by carefully selected partners who can easily make contact with your ship throughout the day.