

DISEMBARKATION INFO MIAMI

ENG

Farewell and see you soon!

I hope you had a host of wonderful memories. On behalf of the entire crew and all of us at MSC, our sincere thanks for being with us. I would be honoured to personally welcome you on your next cruise.

Captain Pier Paolo Scala

If you prefer the Express disembarkation:

Express Walk off:



- If you wish to disembark carrying your own luggage, **please wait** for the clearance announcement then proceed directly to the gangways. Please have your documentation and cruise card on hand. Guests requiring wheelchair assistance are invited to join the assisted disembarkation process.

If you prefer the assisted disembarkation, please follow these steps:



Disembarkation time:
from 7:15am



Step 1
Your luggage the night before



Step 2
Settling your bill



Step 3
Your disembarkation

Step 2 Settling your bill

2.1 Credit card payment

If you are paying by credit card (Visa, MasterCard, Diners, JCB, American Express or Discover). One copy of your bill will be delivered to your stateroom on the morning of your disembarkation. Any additional expenses incurred on disembarkation day will be charged directly to your credit card.

2.2 Cash, debit/prepaid card payment

If you are paying by cash, or debit/prepaid card payment (Maestro, Visa Electron, Visa Debit, MasterCard Debit): check the bill delivered to your stateroom, then:

- If the balance is showing the sign minus (positive balance) the amount remaining on your Cruise Card will be reimbursed in cash (even when you registered a debit card) in the onboard currency at the Reception - Guest Service, located on deck 5, on the morning of January 20 from 6:00am to 9:00am.
- If the balance is showing an amount without the minus sign and you want to pay by cash, please proceed to the Reception - Guest Service on deck 5. If you wish to pay by debit card, please proceed to any Cruise Card Activation Point or to the Reception - Guest Service, on the morning of January 20 from 6:00am to 9:00am.

Step 1 Your luggage the night before

If you are paying by cash, or debit/prepaid card payment (Maestro, Visa Electron, Visa Debit, MasterCard Debit): check the bill delivered to your stateroom the day before your disembarkation, then:

1.1 Luggage

- Pack all your personal belongings into your suitcases, please don't forget to leave on the side personal toiletries, pyjama and the clothes you will need for the following day. Please keep baby carriers and pushchairs, walking supports, medication and any important documents and valuables with you as hand luggage. Please don't forget to check all drawers, cupboards and the **stateroom safe**.
- Alcohol that was purchased on board is available to collect at the Duty Free Shop, deck 6 midship from 7:00pm onwards.
- Your mini bar will be inaccessible from 6:00pm the evening before disembarkation. If you would like to access it until the morning of disembarkation, kindly inform your Stateroom Attendant.

1.2 Tag



- Please write your name and address on the coloured luggage labels left in your stateroom, then attach them to the luggage you would like carried ashore.
- Peel off the end of the luggage label showing your disembarkation number and stick it to the back of the Cruise Card of each Guest (including children). You will be asked to show this to **the onboard** staff as you disembark.
- Please leave your luggage outside your stateroom door by the latest **11:00pm** on the night before your disembarkation. After disembarking the ship, you will collect it directly at the terminal building.

Step 3 Your disembarkation

- Please vacate your stateroom by **7:00am** the morning of disembarkation. Before leaving your stateroom, ensure that nothing has been left behind in the drawers, wardrobe, bathroom or stateroom safe. Please leave your safe door open so the stateroom Attendant can do a final check.
- Disembarkation Time**
You can find the information about the approximate disembarkation time assigned to you on the back of this flyer.
On disembarkation morning, information will be also displayed in all informative screens around the ship. When it is your time to disembark, the color code will be displayed on the informative screens together with the meeting points and location of the gangway to be used to leave the ship.
- Informative screens are available at:**
Reception - Guest Service & Atrium, deck 5 (Mid)
MSC Excursions Desk, deck 6 (Mid)
Venchi Cioccolateria & Coffe Bar, deck 6 (Mid)
Metropolitan Theater, decks 6 & 7 (Fwd)
Miami Casino, deck 7 (Fwd)
Sports Bar, deck 8 (Fwd)
Miami Beach Pool, deck 16 (Aft)
Marketplace Buffet, deck 8 (Aft)

Departure schedule for Miami

Meeting point in your departure lounge	Luggage tag	Departure assignment	Departure lounge
6:30am - 7:30am		Express walk off	Gangway deck 6
7:15am	GREEN	Guests with Excursion	Letter in the stateroom
7:15am	BLACK	Guests with Aurea Experience, Wellness Experience, Black Card holders	Champagne Bar, Deck 7, Mid
7:30am	GREEN 1	Guests with Excursion	Letter in the stateroom
7:30am	BLACK 1	Guests with Aurea Experience, Wellness Experience, Black Card holders	Metropolitan Theater, Decks 6 & 7, Fwd
7:45am	BLACK 2	Guests with Aurea Experience, Wellness Experience, Black Card holders	Champagne Bar, Deck 7, Mid
7:45am	LIGHT BLUE	Guest With Transfer to MIA Airport Guest With Transfer to FLL Airport	Miami Casino, Deck 7, Fwd
8:00am	LIGHT BLUE 1	Guest With Transfer to MIA Airport Guest With Transfer to FLL Airport	Metropolitan Theater, Decks 6 & 7, Fwd
8:15am	FUCHSIA 1	Groups: Anchors Away Cruises and Tour (Cab 9064+Cab 9067+Cab 12086+Cab 12153) + Vacances Air Canada + Travelbrands Encore Cruise+ Vacations To Go + Memorable CRS & Vacations INC + Air Transat Program + TUI Nederland	Miami Casino, Deck 7, Fwd
8:15am	FUCHSIA 2	Groups: SLW Cruises Tour & More + Travel Planners International + One Worl Cruises & Travel + Hei Tyo + ECSC Corporate	Metropolitan Theater, Decks 6 & 7, Fwd
8:30am	LILAC 1	Groups: My Big Fat Greek Cruise+ CRE Travel LCC + Travel Professional INT'L	Miami Casino, Deck 7, Fwd
8:30am	LIME	Guests from stateroom 5031 to 9074+ La Trottola Group+ Cruise Planner Group	Metropolitan Theater, Decks 6 & 7, Fwd
8:45am	LIME 1	Guests from stateroom 9075 to 9256	Miami Casino, Deck 7, Fwd
9:00am	YELLOW	Groups: Anchors Away Cruises & Tours + Go2Vacations +Travel Brands/Encore Cruise	Metropolitan Theater, Decks 6 & 7, Fwd
9:00am	BROWN	Guests from stateroom 10003 to 10157	Metropolitan Theater, Decks 6 & 7, Fwd
9:15am	RED	Guests from stateroom 10159 to 11057	Miami Casino, Deck 7, Fwd
9:15am	YELLOW 1	Guests from stateroom 11060 to 12040	Metropolitan Theater, Decks 6 & 7, Fwd
9:30am	BROWN 1	NIKA Tour & Travel Group	Champagne Bar, Deck 7, Mid
9:45am	RED 1	Guests from stateroom 12042 to 12243 Dreamlines Cruise Only	Metropolitan Theater, Decks 6 & 7, Fwd
9:00am	ORANGE	Guests from stateroom 12244 to 13228	Miami Casino, Deck 7, Fwd
10:00am	PINK	Guests from stateroom 13229 to 14181	Metropolitan Theater, Decks 6 & 7, Fwd
10:15am	GREY	Guests from stateroom 14183 to 15109	Metropolitan Theater, Decks 6 & 7, Fwd
10:30am	ORANGE 1	Guests from stateroom 15110 to 15235	Miami Casino, Deck 7, Fwd

	Guests using a wheelchair and requiring the assistance of our personnel are kindly invited to proceed to Shine Bar on deck 6 (Mid), 30 minutes prior to your disembarking time.		SECURITY ADVISORY Any items confiscated by our ship's security will be available for collection in the terminal at the security control on the day of disembarkation.
	On disembarkation morning, a deposit service for your hand luggage is available by the Shine Bar, deck 6 midship from 6:30am to 10:00am.		U.S. AGRICULTURE REGULATIONS Also, please note that it is prohibited to take ashore any kind of food, plants, seeds, shells or Cuban products. An officer from the U.S. Department of Agriculture might carrying out random checks at the gangway. Heavy penalties will apply to guests found with these prohibited items.
	CUSTOMS & IMMIGRATION PROCEDURES Guests disembarking in the port of Miami are kindly required to have their Cruise Card and Passport (U.S guests are permitted to use a government-issued photo ID and birth certificate), ready when exiting the ship.		On board Library Service Please return any borrowed books by 12noon, January 19.

	Times	Location	Deck
Room Service will stop operating on the evening before arrival in Miami at 08:00pm			
Breakfast	6:30am - 8:00am	Seashore Restaurant	5 Aft
Breakfast	6:00am - 9:00am	Marketplace Buffet	8 Aft
Breakfast	6:30am - 9:30am	Byscaine Bay Buffet	16 Aft
Photoshop	7:00am - 9:00am	Immersive Photo Gallery	5 Mid